A Toilet Tour
Discussion Checklist

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Location

Date and Time

1. The Approach to the Facility

Takeaways? Suggestions for improvements?

2. Space Designation, Definition, and Design
What’s designated purpose of this facility? What are some of the actual uses? How does the space support intended and actual uses? How is the space in and around the facility defined? Walkways, doors, benches, partitions? What social and cultural definitions affect use of space? What about legal or administrative rules? How do women’s rooms differ from men’s rooms? Their space definitions? The behavior of their users? What spaces are defined as private? As semi-private? How do they connect with public spaces? Does each feel safe? Comfortable? What about the design? Does the physical design support the designated use or distract from it? How? Does the design enable normal users to promote desired behavior? Can users control access and provide surveillance in a natural way? What about the layout? Is it efficient? Does hand washing or personal grooming keep other users waiting?

Takeaways? Suggestions for improvements?

3. Proximity to Businesses and Services
Souvenirs? Dog walking service? Potential impact of business? How could this toilet facility better support the surrounding community?

4. Cleaners and Attendants


Takeaways? Suggestions for improvements?

5. Safety and Comfort

Does this public toilet seem to offer a comfortable level of safety? What environmental clues are there when you enter? Does it signal to legitimate users that “this is a safe place” or not? Does it signal to potential offenders that “this is a safe place” or not? Why? Does the facility offer a balance of privacy and connection with its surroundings? Is there anywhere where a user could be trapped? Is it dungeon-like? Can sound travel? Could an intruder enter and lock the door from the inside? Is the door locked open? Could it be?

Takeaways? Suggestions for improvements?